INTERNET FORM NLRB-501 (2-08)

#### UNITED STATES OF AMERICA NATIONAL LABOR RELATIONS BOARD CHARGE AGAINST EMPLOYER

DO NOT WRITE IN THIS SPACE		
Case	Date Filed	
04-CA-167947	01-19-16	

INSTRUCTIONS:

INSTRUCTIONS:				
File an original with NLRB Regional Director for the region in which the		ng.		
1. EMPLOYER AGAINST WHOM CHARGE IS BROUGHT				
a. Name of Employer  Jo-Dan MadAlisse LTD, LLC d/b/a McDonald's and McDonald's USA, as a joint or single				
employer	c. Cell No.			
d. Address (Street, city, state, and ZIP code)	e. Employer Representative	f. Fax No.		
1. 3137 Broad Street, Philadelphia, PA.19132	Joseph Hirsch (counsel)     Gloria Santona	g. e-Mail		
2. One McDonald's Plaza Oak Brook, Illinois 60523		h. Number of workers employed Specific Store: Approx 40		
i. Type of Establishment (factory, mine, wholesaler, etc.) Restaurant	j. Identify principal product or service Fast Food			
k. The above-named employer has engaged in and is engaging subsections) (3)  practices are practices affecting commerce within the meaning	of the National Lab	or Relations Act, and these unfair labor		
within the meaning of the Act and the Postal Reorganization A	Act.			
2. Basis of the Charge (set forth a clear and concise statement of	of the facts constituting the alleged unfair labor pr	actices)		
On or about [5] (6), (6), (7)(5) 2015, Respondent(s) discheding Philadelphia, PA.  Respondent engaged in the conduct described about the Union, and engaged in concerted activities for the employees from engaging in such activities for the	ve because the employee named there he purpose of mutual aid and protection	in joined, supported, or assisted n, and in order to discourage		
3. Full name of party filing charge (if labor organization, give full name, including local name and number) Pennsylvania Workers Organizing Committee(A Project of the Fast Food Workers Committee)				
4a. Address (Street and number, city, state, and ZIP code)		4b. Tel. No. (b) (6), (b) (7)(C)		
c/o (b) (6), (b) (7)(C) 4c. Cell No. (b) (6), (b) (7)(C)				
Third Floor Philadelphia, PA.19103	4d. Fax No.			
Filliadelptila, FA. 19103		4e. e-Mail		
5. Full name of national or international labor organization of which it is an affiliate or constituent unit (to be filled in when charge is filed by a labor organization)  See Number 3.				
6. DECLARATION I declare that I have read the above charge and that the statements	are true to the best of my knowledge and belief.	Tel. No. 412-391-1428		
By Mich	Office, if any, Cell No. 412-760-0342			
(signature of representative of person making charge) (Print/type name and title or office, if any)  Fax No. 412-281-				
247 Fort Pitt Blvd. 4th Floor, PGH. PA. 1522	22 1/15/15	e-Mail mike@unionlawyers.net		
Address	(date)	-		

WILLFUL FALSE STATEMENTS ON THIS CHARGE CAN BE PUNISHED BY FINE AND IMPRISONMENT (U.S. CODE, TITLE 18, SECTION 1001)
PRIVACY ACT STATEMENT

Solicitation of the information on this form is authorized by the National Labor Relations Act (NLRA), 29 U.S.C. § 151 et seq. The principal use of the information is to assist the National Labor Relations Board (NLRB) in processing unfair labor practice and related proceedings or litigation. The routine uses for the information are fully set forth in the Federal Register, 71 Fed. Reg. 74942-43 (Dec. 13, 2006). The NLRB will further explain these uses upon request. Disclosure of this information to the NLRB is voluntary; however, failure to supply the information will cause the NLRB to decline to invoke its processes.



Michael J. Healey Joseph S. Hornack Jules Lobel, of COUNSEL Direct Dial: 412-391-1428 E-mail: mike@unionlawyers.net

January 18, 2016

247 Fort Pitt Boulevard 4<sup>th</sup> Floor Pittsburgh, PA 15222 PHONE: 412.391.7711 TOLL FREE: 888.391.6944 FAX: 412.281.9509

Dennis Walsh Regional Director NLRB Region 4 615 Chestnut Street Philadelphia, PA 19106-4404

RE: Jo-An Enterprises d/b/a McDonald's et. al

Dear Mr. Walsh:

Enclosed please find for your consideration and processing an original and 4 copies of an unfair labor practice charge. The charge relates to an aspect in Philadelphia of what has been referred to as "fast food workers strikes/organizing." The charge is self-explanatory and is detailed in the narrative portion of the charge.

There are a limited number of witnesses who have facts relevant to the allegations who can be produced for interviews. Please have your staff contact me at your earliest convenience and we can begin making arrangements to set up interviews. Copies of this charge have been served on the respondent(s).

Please note that the allegations in this charge were part of a charge filed in October, 2015, but which was withdrawn after we were unable to produce the principal witness in a timely matter. (Case No. 04-CA-162460) We also had sent this charge by letter dated January 15, 2016, but noticed an error in the first paragraph of that letter incorrectly referencing 2 sets of charges.

I would anticipate wishing to file a brief position statement towards the end of the investigation in this matter. Please have a member of your staff contact me at their earliest convenience.

Sincerely

Mike Healev

MH:(10)(6

Enclosures: Multiple cc: Gloria Santona Joseph Hirsch, Esq.



# UNITED STATES GOVERNMENT NATIONAL LABOR RELATIONS BOARD



Agency Website: www.nlrb.gov Telephone: (215)597-7601 Fax: (215)597-7658 Download NLRB Mobile App

January 20, 2016

(b) (6), (b) (7)(C)

REGION 4

615 Chestnut St Ste 710

Philadelphia, PA 19106-4413

Jo-Dan MadAlisse LTD, LLC d/b/a McDonald's 3137 Broad Street Philadelphia, PA 19132

Gloria Santona McDonald's USA One McDonald's Plaza Oak Brook, IL 60523

Re: Jo-Dan MadAlisse LTD, LLC d/b/a

McDonald's and McDonald's USA, as a joint

or single employer Case 04-CA-167947

Dear (b) (6), (b) (7)(C), Ms. Santona:

Enclosed is a copy of a charge that has been filed in this case. This letter tells you how to contact the Board agent who will be investigating the charge, explains your right to be represented, discusses presenting your evidence, and provides a brief explanation of our procedures, including how to submit documents to the NLRB.

<u>Investigator</u>: This charge is being investigated by Field Attorney DEENA E. KOBELL whose telephone number is (215)597-7650. If this Board agent is not available, you may contact Supervisory Attorney EMILY DESA whose telephone number is (215)597-7626.

<u>Right to Representation</u>: You have the right to be represented by an attorney or other representative in any proceeding before us. If you choose to be represented, your representative must notify us in writing of this fact as soon as possible by completing Form NLRB-4701, Notice of Appearance. This form is available on our website, <u>www.nlrb.gov</u>, or from an NLRB office upon your request.

If you are contacted by someone about representing you in this case, please be assured that no organization or person seeking your business has any "inside knowledge" or favored relationship with the National Labor Relations Board. Their knowledge regarding this proceeding was only obtained through access to information that must be made available to any member of the public under the Freedom of Information Act.

<u>Presentation of Your Evidence</u>: We seek prompt resolutions of labor disputes. Therefore, I urge you or your representative to submit a complete written account of the facts and a statement of your position with respect to the allegations set forth in the charge as soon as

Jo-Dan MadAlisse LTD, LLC d/b/a - 2 - McDonald's and McDonald's USA, as a joint or single employer Case 04-CA-167947

possible. If the Board agent later asks for more evidence, I strongly urge you or your representative to cooperate fully by promptly presenting all evidence relevant to the investigation. In this way, the case can be fully investigated more quickly.

Full and complete cooperation includes providing witnesses to give sworn affidavits to a Board agent, and providing all relevant documentary evidence requested by the Board agent. Sending us your written account of the facts and a statement of your position is not enough to be considered full and complete cooperation. A refusal to fully cooperate during the investigation might cause a case to be litigated unnecessarily.

In addition, either you or your representative must complete the enclosed Commerce Questionnaire to enable us to determine whether the NLRB has jurisdiction over this dispute. If you recently submitted this information in another case, or if you need assistance completing the form, please contact the Board agent.

We will not honor any request to place limitations on our use of position statements or evidence beyond those prescribed by the Freedom of Information Act and the Federal Records Act. Thus, we will not honor any claim of confidentiality except as provided by Exemption 4 of FOIA, 5 U.S.C. Sec. 552(b)(4), and any material you submit may be introduced as evidence at any hearing before an administrative law judge. We are also required by the Federal Records Act to keep copies of documents gathered in our investigation for some years after a case closes. Further, the Freedom of Information Act may require that we disclose such records in closed cases upon request, unless there is an applicable exemption. Examples of those exemptions are those that protect confidential financial information or personal privacy interests.

<u>Procedures:</u> We strongly urge everyone to submit all documents and other materials by E-Filing (not e-mailing) through our website, <u>www.nlrb.gov</u>. However, the Agency will continue to accept timely filed paper documents. Please include the case name and number indicated above on all your correspondence regarding the charge.

Information about the Agency, the procedures we follow in unfair labor practice cases and our customer service standards is available on our website, <a href="www.nlrb.gov">www.nlrb.gov</a> or from an NLRB office upon your request. NLRB Form 4541 offers information that is helpful to parties involved in an investigation of an unfair labor practice charge.

We can provide assistance for persons with limited English proficiency or disability. Please let us know if you or any of your witnesses would like such assistance.

- 3 -

Very truly yours,

DENNIS P. WALSH Regional Director

Denis ! Wall

#### Enclosures:

- 1. Copy of Charge
- 2. Commerce Questionnaire

cc: Joseph A. Hirsch, Esquire Hirsch & Hirsch One Belmont Avenue 8th Floor, Suite 8001 Bala Cynwyd, PA 19004

> Doreen S. Davis, Esquire Jones Day 222 East 41st Street New York, NY 10017-6702

> Veronica Couzo, Esquire Jones Day 222 East 41st Street New York, NY 10017-2940

Michael S. Ferrell, Esquire Jones Day 77 West Wacker Drive Suite 3500 Chicago, IL 60601-1701

	Revised 3/21/2011 NATIONAL LABOR RELATIONS BOARD								
QUESTIONNAIRE ON COMMERCE INFORMATION									
Please read carefully, answer all applicable ite	ns, and return to the NLRB Office. If addit	ional space is required, please add a pa	age and identify item number.						
CASE NAME CASE NUMBER									
04-CA-167947									
1. EXACT LEGAL TITLE OF ENTITY (	As filed with State and/or stated in lega	l documents forming entity)							
2. TYPE OF ENTITY									
[] CORPORATION [] LLC [] L	LP [ ] PARTNERSHIP [ ] SOI	E PROPRIETORSHIP [ ] OTH	ER (Specify)						
3. IF A CORPORATION or LLC									
A. STATE OF INCORPORATION	A. STATE OF INCORPORATION B. NAME, ADDRESS, AND RELATIONSHIP (e.g. parent, subsidiary) OF ALL RELATED ENTITIES								
OR FORMATION									
4. IF AN LLC OR ANY TYPE OF PART	NERSHIP, FULL NAME AND ADDR	ESS OF ALL MEMBERS OR PAR	TNERS						
5. IF A SOLE PROPRIETORSHIP, FUL	L NAME AND ADDRESS OF PROPE	HETOR							
6. BRIEFLY DESCRIBE THE NATURE	OF YOUR OPERATIONS (Products )	nandled or manufactured, or nature oj	services performed).						
7. A. PRINCIPAL LOCATION:	B. BRANCH LO	OCATIONS:							
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8. NUMBER OF PEOPLE PRESENTLY  A. Total:	B. At the address involved in this								
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A. Did you <b>provide services</b> valued in excess of \$50,000 directly to customers outside your State? If no, indicate actual value.									
\$									
B. If you answered no to 9A, did you <b>provide services</b> valued in excess of \$50,000 to customers in your State who purchased goods									
\$	eetry outside your state? If no, make	tale the value of any such serv	ices you provided.	valued in excess of \$50,000 from directly outside your State? If no, indicate the value of any such services you provided.					
C. If you answered no to 9A and 9B, did									
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PRIVACY ACT STATEMENT

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#### **UNITED STATES OF AMERICA**

#### BEFORE THE NATIONAL LABOR RELATIONS BOARD

JO-DAN MADALISSE LTD, LLC D/B/A MCDONALD'S AND MCDONALD'S USA, AS A JOINT OR SINGLE EMPLOYER

**Charged Party** 

and

PENNSYLVANIA WORKERS ORGANIZING COMMITTEE (PROJECT OF THE FAST FOOD WORKERS COMMITTEE)

**Charging Party** 

Case 04-CA-167947

#### AFFIDAVIT OF SERVICE OF CHARGE AGAINST EMPLOYER

I, the undersigned employee of the National Labor Relations Board, state under oath that on January 20, 2016, I served the above-entitled document(s) by post-paid regular mail upon the following persons, addressed to them at the following addresses:

### (b) (6), (b) (7)(C)

Jo-Dan MadAlisse LTD, LLC d/b/a McDonald's 3137 Broad Street Philadelphia, PA 19132

Joseph A. Hirsch, Esquire Hirsch & Hirsch One Belmont Avenue 8th Floor, Suite 8001 Bala Cynwyd, PA 19004

Gloria Santona McDonald's USA One McDonald's Plaza Oak Brook, IL 60523

Doreen S. Davis, Esq. Jones Day 222 East 41st Street New York, NY 10017-6702 Veronica Couza, Esquire Jones Day 222 East 41st Street New York, NY 10017-2940

Michael S. Ferrell, Esquire Jones Day 77 West Wacker Drive Suite 3500 Chicago, IL 60601-1701

Janet T. Jackson
Designated Agent of NLRB

Date

Name

/s/ Janet T. Jackson
Signature



# UNITED STATES GOVERNMENT NATIONAL LABOR RELATIONS BOARD



REGION 4 615 Chestnut St Ste 710 Philadelphia, PA 19106-4413 Agency Website: www.nlrb.gov Telephone: (215)597-7601 Fax: (215)597-7658 Download NLRB Mobile App

January 20, 2016

#### (b) (6), (b) (7)(C)

Pennsylvania Workers Organizing Committee (Project of the Fast Food Workers Committee) 1706 Race Street Third Floor Philadelphia, PA 19103-1200

Re: Jo-Dan MadAlisse LTD, LLC d/b/a

McDonald's and McDonald's USA, as a joint

or single employer Case 04-CA-167947

Dear (b) (6), (b) (7)(C)

The charge that you filed in this case on January 19, 2016 has been docketed as case number 04-CA-167947. This letter tells you how to contact the Board agent who will be investigating the charge, explains your right to be represented, discusses presenting your evidence, and provides a brief explanation of our procedures, including how to submit documents to the NLRB.

<u>Investigator</u>: This charge is being investigated by Field Attorney DEENA E. KOBELL whose telephone number is (215)597-7650. If this Board agent is not available, you may contact Supervisory Attorney EMILY DESA whose telephone number is (215)597-7626.

**Right to Representation:** You have the right to be represented by an attorney or other representative in any proceeding before us. If you choose to be represented, your representative must notify us in writing of this fact as soon as possible by completing *Form NLRB-4701*, *Notice of Appearance*. This form is available on our website, <a href="www.nlrb.gov">www.nlrb.gov</a>, or at the Regional office upon your request.

If you are contacted by someone about representing you in this case, please be assured that no organization or person seeking your business has any "inside knowledge" or favored relationship with the National Labor Relations Board. Their knowledge regarding this proceeding was only obtained through access to information that must be made available to any member of the public under the Freedom of Information Act.

<u>Presentation of Your Evidence</u>: As the party who filed the charge in this case, it is your responsibility to meet with the Board agent to provide a sworn affidavit, or provide other witnesses to provide sworn affidavits, and to provide relevant documents within your possession. Because we seek to resolve labor disputes promptly, you should be ready to promptly present your affidavit(s) and other evidence. If you have not yet scheduled a date and time for the Board

agent to take your affidavit, please contact the Board agent to schedule the affidavit(s). If you fail to cooperate in promptly presenting your evidence, your charge may be dismissed without investigation.

<u>Procedures:</u> We strongly urge everyone to submit all documents and other materials by E-Filing (not e-mailing) through our website <u>www.nlrb.gov</u>. However, the Agency will continue to accept timely filed paper documents. Please include the case name and number indicated above on all your correspondence regarding the charge.

Information about the Agency, the procedures we follow in unfair labor practice cases and our customer service standards is available on our website <a href="www.nlrb.gov">www.nlrb.gov</a> or from the Regional Office upon your request. NLRB Form 4541, Investigative Procedures offers information that is helpful to parties involved in an investigation of an unfair labor practice charge.

We can provide assistance for persons with limited English proficiency or disability. Please let us know if you or any of your witnesses would like such assistance.

Very truly yours,

DENNIS P. WALSH Regional Director

Damis / Wall

cc: Michael J. Healey, Esquire Healey & Hornack, P.C. 247 Fort Pitt Blvd., 4th Flr. Pittsburgh, PA 15222 INTERNET FORM NLRB-501 (2-08)

#### UNITED STATES OF AMERICA NATIONAL LABOR RELATIONS BOARD CHARGE AGAINST EMPLOYER

DO NOT WRITE IN THIS SPACE		
Case	Date Filed	
04-CA-167947	01-19-16	

INSTRUCTIONS:

INSTRUCTIONS:				
File an original with NLRB Regional Director for the region in which the		ng.		
1. EMPLOYER AGAINST WHOM CHARGE IS BROUGHT				
a. Name of Employer  Jo-Dan MadAlisse LTD, LLC d/b/a McDonald's and McDonald's USA, as a joint or single				
employer	c. Cell No.			
d. Address (Street, city, state, and ZIP code)	e. Employer Representative	f. Fax No.		
1. 3137 Broad Street, Philadelphia, PA.19132	Joseph Hirsch (counsel)     Gloria Santona	g. e-Mail		
2. One McDonald's Plaza Oak Brook, Illinois 60523		h. Number of workers employed Specific Store: Approx 40		
i. Type of Establishment (factory, mine, wholesaler, etc.) Restaurant	j. Identify principal product or service Fast Food			
k. The above-named employer has engaged in and is engaging subsections) (3)  practices are practices affecting commerce within the meaning	of the National Lab	or Relations Act, and these unfair labor		
within the meaning of the Act and the Postal Reorganization A	Act.			
2. Basis of the Charge (set forth a clear and concise statement of	of the facts constituting the alleged unfair labor pr	actices)		
On or about [5] (6), (6), (7)(5) 2015, Respondent(s) discheding Philadelphia, PA.  Respondent engaged in the conduct described about the Union, and engaged in concerted activities for the employees from engaging in such activities for the	ve because the employee named there he purpose of mutual aid and protection	in joined, supported, or assisted n, and in order to discourage		
3. Full name of party filing charge (if labor organization, give full name, including local name and number) Pennsylvania Workers Organizing Committee(A Project of the Fast Food Workers Committee)				
4a. Address (Street and number, city, state, and ZIP code)		4b. Tel. No. (b) (6), (b) (7)(C)		
c/o (b) (6), (b) (7)(C) 4c. Cell No. (b) (6), (b) (7)(C)				
Third Floor Philadelphia, PA.19103	4d. Fax No.			
Filliadelptila, FA. 19103		4e. e-Mail		
5. Full name of national or international labor organization of which it is an affiliate or constituent unit (to be filled in when charge is filed by a labor organization)  See Number 3.				
6. DECLARATION I declare that I have read the above charge and that the statements	are true to the best of my knowledge and belief.	Tel. No. 412-391-1428		
By Mich	Office, if any, Cell No. 412-760-0342			
(signature of representative of person making charge) (Print/type name and title or office, if any)  Fax No. 412-281-				
247 Fort Pitt Blvd. 4th Floor, PGH. PA. 1522	22 1/15/15	e-Mail mike@unionlawyers.net		
Address	(date)	-		

WILLFUL FALSE STATEMENTS ON THIS CHARGE CAN BE PUNISHED BY FINE AND IMPRISONMENT (U.S. CODE, TITLE 18, SECTION 1001)
PRIVACY ACT STATEMENT

Solicitation of the information on this form is authorized by the National Labor Relations Act (NLRA), 29 U.S.C. § 151 et seq. The principal use of the information is to assist the National Labor Relations Board (NLRB) in processing unfair labor practice and related proceedings or litigation. The routine uses for the information are fully set forth in the Federal Register, 71 Fed. Reg. 74942-43 (Dec. 13, 2006). The NLRB will further explain these uses upon request. Disclosure of this information to the NLRB is voluntary; however, failure to supply the information will cause the NLRB to decline to invoke its processes.

From: Mike Healey
To: Kobell, Deena E.

Subject: RE: Jo-Dan Madalisse LTD, LLC d/b/a McDonald"s and McDonald"s USA, as a joint or single employer/Case 04-

CA-167947

**Date:** Monday, January 25, 2016 11:55:52 AM

Attachments: McDs Staff positins.pdf

#### Deena:

#### Two more things.

- 1. We are fairly certain of the date and understand we are pushing up against the 10(b) period. I will seek confirmation again.
- 2. Attached is a chart we have concerning what we understand to be the positions within mcDonald's restaurants.

#### Mike Healey

From: Mike Healey

**Sent:** Monday, January 25, 2016 11:29 AM **To:** Kobell, Deena E. < Deena. Kobell@nlrb.gov>

**Subject:** RE: Jo-Dan Madalisse LTD, LLC d/b/a McDonald's and McDonald's USA, as a joint or single employer/Case 04-CA-167947

- 1. Yes, is (b) (6), (b) (7)(C). Joe Hirsch and I spoke about this last week as he was confused between the 2.
- 2. This was a previously filed charge, the organizer was unable to timely produce time.
- 3. There will likely be a supervisoyr issue on this one raised as was a was a of some sort-Hirsch and I also spoke about that. There has been a long pending case from down south pending in advice over that issue, I will get you the case number
- 4. I am contacting the organizer right now on this.

If it helps, Hirsch and I are able to talk on different issues, we may not necessarily agree, but we can talk without doing poison pen e mails(i.e. like the ones going back and forth on the region 2 case between the GC's office and mcD's)

#### Mike

From: Kobell, Deena E. [mailto:Deena.Kobell@nlrb.gov]

**Sent:** Monday, January 25, 2016 11:05 AM **To:** Mike Healey < mike@unionlawyers.net >

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Thanks.

Deena Kobell





### Restaurant Manager

#### Responsibilities

Our outlets don't run smoothly by chance, but it is thanks to our store managers who fully manage and control of all restaurant operations. Apart from directly managing staff, which average around 75 employees per store, our Restaurant Managers are responsible for controlling profitability, optimising restaurant management and overseeing sales, human resources and team management in their respective stores.

#### **Profile**

- · Displays managerial and leadership qualities
- · Autonomous employees who enjoy taking an initiative
- · Well organised individual
- Self-controlled, disciplined and highly driven

### Assistant Manager

#### Responsibilities

Our Assistant Manager's main role is that of assisting Restaurant Managers in all management tasks. They also run the restaurant in the absence of the store manager. Assistant Managers at McDonald's are expected to be quick thinkers and sound decision makers and possess the natural capabilities of leading the team.

Assistant Managers also have the responsibility of assuming supervision of the planning teams, their training and recruitment and their respective controls. They also ensure that all levels of quality and safety are safeguarded in our restaurants as well as actively participating in the analysis of operational results and sales forecasts.

#### **Profile**

- · Displays managerial qualities
- · Has a natural tendency to encourage team work
- Able to perform in a dynamic business environment
- Demonstrates the ability to juggle various tasks with ease
- · Highly organised individual

### Shift Manager

#### Responsibilities

Our Shift Managers ensure that everything is under control during their shifts. Typical responsibilities include overseeing all operations from greeting customers to the quality and speed of service in all of our restaurants. Additionally, shift managers are responsible for overseeing that adequate maintenance of equipment is carried out, keeping track of their outlet's inventory and monitoring the quality of products supplied.

On average, a McDonald's shift manager manages a team of 15 to 20 people per shift.

#### **Profile**

- · Highly organised individual
- Versatile and flexible at a managerial and operational level
- · Has a natural tendency to encourage team work
- Demonstrates a dedicated sense of service

### Area Manager

#### Responsibilities

Our Area Managers are key employees who support the Shift manager both at managerial and operational levels. They are expected to manage and ensure the smooth-running of specific areas such as the kitchen, the McCafe or the counter. All of our Area Managers represent a link between the Shift manager and the rest of the team whilst ensuring that all hygiene and safety standards are maintained throughout their shift.

#### **Profile**

- · Meticulous with an eye for detail
- · Demonstrates a heightened sense of responsibility
- Versatile and flexible at a managerial and operational level
- · Demonstrates a dedicated sense of service
- Has a natural tendency to encourage team work

### Host

#### Responsibilities

All of our hosts ensure the well-being of customers in all of our restaurants. S/he welcomes clients, helps them out with any queries and manages complaints to further maximise customer satisfaction. Hosts also deal with children regularly and organise

our McDonald's birthday parties.

#### **Profile**

- Demonstrates a dedicated sense of service
- Possesses a high level of interpersonal skills
- · Smiling and courteous individual
- · Highly organised and dynamic in his/her approach

### Crew trainer

#### Responsibilities

Crew trainers at McDonald's transmit their expertise to new team-mates, allowing them to master the various workstations found in all of our restaurants. Trainers are also responsible for the assimilation of training programs and the proper application of standards with a strong focus on customer satisfaction.

#### **Profile**

- · An educator at heart
- · Possesses a high level of interpersonal skills
- Versatile and flexible in his/her approach
- Demonstrates a dedicated sense of service
- · Has a high sense of team work

### Crew Member

#### Responsibilities

The primary mission of all of our Crew Members is to ensure customer satisfaction by performing various tasks within our restaurants including preparation, production, cleaning and counter service in according to McDonald's standards.

Every new crew member is required to follow a specific number of days of integration in order to cover every operational area such as kitchen, lobby as well as our service area. Crew Members are our front people and are directly in contact with our customers. Our Crew represent an essential component to the McDonald's operational chain and are also responsible for taking and preparing orders as well as collecting payments.

#### **Profile**

- Demonstrates a dedicated sense of service
- Versatile and flexible in his/her approach
- Has a high sense of team work
- Meticulous with an eye for detail
- Motivated and efficient

From: Kobell, Deena E.

To: "Mike Healey"

Subject: RE: Jo-Dan Madalisse LTD, LLC d/b/a McDonald"s and McDonald"s USA, as a joint or single employer/Case 04-

CA-167947

**Date:** Monday, January 25, 2016 12:52:00 PM

My understanding is that we are authorized to take settlements in any case not part of the complex litigation (phase 1). For my purposes, that includes the two post-complaint cases (b) (6), (b) McDs) and any subsequent case(s) for which we find merit.

**From:** Mike Healey [mailto:mike@unionlawyers.net]

**Sent:** Monday, January 25, 2016 12:20 PM **To:** Kobell, Deena E. <Deena.Kobell@nlrb.gov>

**Subject:** RE: Jo-Dan Madalisse LTD, LLC d/b/a McDonald's and McDonald's USA, as a joint or single

employer/Case 04-CA-167947

Well-Joe and I did talk about that settlement issues generally, mostly in terms of 8a1 cases, but even 8a3 cases where there is limited back pay and the person does not desire reinstatement

Do you know if that settlement authority extends to cases where there is a complaint issued or merits finding, in cases not yet scheduled for the New York case, just sitting in line—especially 8a1 cases—I have several in Region 6

From: Kobell, Deena E. [mailto:Deena.Kobell@nlrb.gov]

**Sent:** Monday, January 25, 2016 12:06 PM **To:** Mike Healey < <u>mike@unionlawyers.net</u>>

Subject: RE: Jo-Dan Madalisse LTD, LLC d/b/a McDonald's and McDonald's USA, as a joint or single

employer/Case 04-CA-167947

Thanks for your response. I'll look forward to meeting (b) (6), (b) (7)(C) and definitely get me that Advice case number when you can.

I agree, Joe has always been professional, even when we disagree. He has not offered, and I am not sure that he will, but we are now authorized to settle McD's cases not a part of the litigation. Something to think about.

#### Deena

**From:** Mike Healey [mailto:mike@unionlawyers.net]

**Sent:** Monday, January 25, 2016 11:29 AM **To:** Kobell, Deena E. < Deena. Kobell@nlrb.gov>

**Subject:** RE: Jo-Dan Madalisse LTD, LLC d/b/a McDonald's and McDonald's USA, as a joint or single employer/Case 04-CA-167947

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- 2. This was a previously filed charge, the organizer was unable to timely produce of the that

time.

- 3. There will likely be a supervisoyr issue on this one raised as was a was a
- 4. I am contacting the organizer right now on this.

If it helps, Hirsch and I are able to talk on different issues, we may not necessarily agree, but we can talk without doing poison pen e mails(i.e. like the ones going back and forth on the region 2 case between the GC's office and mcD's)

Mike

From: Kobell, Deena E. [mailto:Deena.Kobell@nlrb.gov]

**Sent:** Monday, January 25, 2016 11:05 AM **To:** Mike Healey < mike@unionlawyers.net >

**Subject:** Jo-Dan Madalisse LTD, LLC d/b/a McDonald's and McDonald's USA, as a joint or single

employer/Case 04-CA-167947

Mike,

We received this new filing from you last week alleging that the Employer discharged (b) (6), (b) (7)(C) on (b) (6), (b) (6), (b) (7)(C) at that location? Are you certain of the date? I will need to see in my office to take an affidavit from in order to proceed. I am available 1/27, 1/28 and 2/1 all day from 8 a.m. until 4 p.m. for this purpose. The deadline for the submission of evidence in this matter is 2/1. Please let me know when available.

Thanks.

Deena Kobell

From: Kobell, Deena E.

To: "Mike Healey"

Subject: RE: Jo-Dan Madalisse LTD, LLC d/b/a McDonald"s and McDonald"s USA, as a joint or single employer/Case 04-

CA-167947

**Date:** Tuesday, January 26, 2016 5:46:00 PM

Mike,

I looked at those cases and it appears the issue of whether Shift Managers are 2(11)s was raised at Appeals rather than Advice, but the issue was not decided as Appeals sustained the Region's decision to dismiss those three cases on other grounds without deciding the 2(11) issue. There was another Region 10 case where the issue came up, Case 10-CA-142719, but that case appears to have been withdrawn after the Region determined that the individual involved was a 2(11) and the charge was barred by Section 10(b) of the Act (that was the case where the charge was faxed but never docketed). So I'm afraid we may have to fully investigate the issue based on the facts of our case.

I knew that I had recently seen (b) (6), (b) (7)(C) name before and now I know where. Region 2 has listed as a (b) (6), (b) (7)(C) . I will find out why. I think also mentioned in (b) (6), (b) (7)(C) and we probably have personnel file somewhere.

But my recollection is that we have had multiple (b) (6), (b) (7)(C) involved in various other Region 4 cases, and the Union has consistently taken the position that they are 2(11) supervisors and agents in those cases for purposes of inferring knowledge and for liability for 8(a)(1)s. I know that occurred in my case involving (b) (6), (b) (7)(C) last year. And in fact, based upon the Union's arguments, we found (b) (6), (b) (7)(C) to be a 2(11) and pled some statements made by as 8(a)(1) conduct in the complaint in Jo-Dan Madalisse/Case 04-CA-125567, which are trying as part of the complex litigation. We also pled (b) (6), (b) (7)(C) as a 2(11) in Micale McDonald's/Case 04-CA-146147 and alleged that engaged in 8(a)(1) conduct.

In any event, there is nothing requiring you to be consistent and the Union is free to take a different approach in this case. But assuming that you want to proceed, needs to appear in my office by (b) (6), (b) to give an affidavit. Please note that you would not be able to withdraw this charge and re-file it as it would be 10(b)ed -- you got in just under the wire.

Please let me know.

#### Deena

**From:** Mike Healey [mailto:mike@unionlawyers.net]

**Sent:** Tuesday, January 26, 2016 2:54 PM

To: Kobell, Deena E. <Deena.Kobell@nlrb.gov>

**Subject:** RE: Jo-Dan Madalisse LTD, LLC d/b/a McDonald's and McDonald's USA, as a joint or single employer/Case 04-CA-167947

#### Deena:

The supervisory issue was pending late last year in Advice, the following McDonalds cases out of Region 10:

Case Nos. 10—CA-131488; 10-CA-131557, and 10-CA-131543. The cases dealt with

I have not heard if anything was issued on it yet.

#### Mike

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**Sent:** Monday, January 25, 2016 12:06 PM **To:** Mike Healey < <u>mike@unionlawyers.net</u>>

**Subject:** RE: Jo-Dan Madalisse LTD, LLC d/b/a McDonald's and McDonald's USA, as a joint or single

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Thanks for your response. I'll look forward to meeting (b) (6), (b) (7)(C) and definitely get me that Advice case number when you can.

I agree, Joe has always been professional, even when we disagree. He has not offered, and I am not sure that he will, but we are now authorized to settle McD's cases not a part of the litigation. Something to think about.

#### Deena

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**Sent:** Monday, January 25, 2016 11:29 AM **To:** Kobell, Deena E. < Deena. Kobell@nlrb.gov >

**Subject:** RE: Jo-Dan Madalisse LTD, LLC d/b/a McDonald's and McDonald's USA, as a joint or single employer/Case 04-CA-167947

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- 4. I am contacting the organizer right now on this.

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#### between the GC's office and mcD's)

#### Mike

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**Sent:** Monday, January 25, 2016 11:05 AM **To:** Mike Healey < mike@unionlawyers.net >

**Subject:** Jo-Dan Madalisse LTD, LLC d/b/a McDonald's and McDonald's USA, as a joint or single

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Mike,

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Thanks.

Deena Kobell

From: Mike Healey
To: Kobell, Deena E.

Subject: RE: Jo-Dan Madalisse LTD, LLC d/b/a McDonald"s and McDonald"s USA, as a joint or single employer/Case 04-

CA-167947

**Date:** Thursday, January 28, 2016 4:23:15 PM

L:et's talk after the interview—the principal factual issue(from my interview in October) will be whether had the ability to impose or to effectively recommend discipline.

From: Kobell, Deena E. [mailto:Deena.Kobell@nlrb.gov]

**Sent:** Thursday, January 28, 2016 12:26 PM **To:** Mike Healey < mike@unionlawyers.net>

Subject: RE: Jo-Dan Madalisse LTD, LLC d/b/a McDonald's and McDonald's USA, as a joint or single

employer/Case 04-CA-167947

So you do want to go ahead and argue that is an employee?

**From:** Mike Healey [mailto:mike@unionlawyers.net]

**Sent:** Thursday, January 28, 2016 12:19 PM **To:** Kobell, Deena E. < Deena. Kobell@nlrb.gov>

Subject: RE: Jo-Dan Madalisse LTD, LLC d/b/a McDonald's and McDonald's USA, as a joint or single

employer/Case 04-CA-167947

Just (6) (6), (6) (7)(C)

From: Kobell, Deena E. [mailto:Deena.Kobell@nlrb.gov]

**Sent:** Thursday, January 28, 2016 12:18 PM **To:** Mike Healey < <u>mike@unionlawyers.net</u>>

Subject: RE: Jo-Dan Madalisse LTD, LLC d/b/a McDonald's and McDonald's USA, as a joint or single

employer/Case 04-CA-167947

When I did not hear from you, I scheduled two meetings in other cases for (b) (6), (b) (7)(C) so I only have the (b) (6), (b) (7)(C) now. I would say (b) (6), (b) (7)(C).

What witnesses are you bringing in?

**From:** Mike Healey [mailto:mike@unionlawyers.net]

**Sent:** Thursday, January 28, 2016 12:15 PM **To:** Kobell, Deena E. < Deena. Kobell@nlrb.gov>

**Subject:** RE: Jo-Dan Madalisse LTD, LLC d/b/a McDonald's and McDonald's USA, as a joint or single

employer/Case 04-CA-167947

From: Kobell, Deena E. [mailto:Deena.Kobell@nlrb.gov]

**Sent:** Thursday, January 28, 2016 12:14 PM **To:** Mike Healey < mike@unionlawyers.net >

**Subject:** RE: Jo-Dan Madalisse LTD, LLC d/b/a McDonald's and McDonald's USA, as a joint or single

employer/Case 04-CA-167947

Mike,

Unfortunately, I am not available (b) (6), (b) (7)(C) I was available (b) (6), (b) (7)(C)
Please let me know how you want to proceed.

Thanks, Deena

**From:** Mike Healey [mailto:mike@unionlawyers.net]

**Sent:** Thursday, January 28, 2016 10:21 AM **To:** Kobell, Deena E. < Deena. Kobell@nlrb.gov>

**Subject:** RE: Jo-Dan Madalisse LTD, LLC d/b/a McDonald's and McDonald's USA, as a joint or single

employer/Case 04-CA-167947

Well I would like to be consistent-I do think-depending on how facts play out, that the Section 2(11) issue may be difficult.

I am about to talk with the organizer-you mentioned (b) (6), -are you also available (b) (6), (b) in case that becomes possible?

In terms of the region 10 cases, instead of recreating the wheel, I may simply forward a brief discussing the Section 2(11) issues in one of those cases.

From: Kobell, Deena E. [mailto:Deena.Kobell@nlrb.gov]

**Sent:** Tuesday, January 26, 2016 5:45 PM **To:** Mike Healey < <u>mike@unionlawyers.net</u>>

**Subject:** RE: Jo-Dan Madalisse LTD, LLC d/b/a McDonald's and McDonald's USA, as a joint or single

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#### Deena

**From:** Mike Healey [mailto:mike@unionlawyers.net]

**Sent:** Monday, January 25, 2016 11:29 AM **To:** Kobell, Deena E. < Deena. Kobell@nlrb.gov>

**Subject:** RE: Jo-Dan Madalisse LTD, LLC d/b/a McDonald's and McDonald's USA, as a joint or single employer/Case 04-CA-167947

- 1. Yes, (b) (6), (b) (7)(C). Joe Hirsch and I spoke about this last week as he was confused between the 2.
- 2. This was a previously filed charge, the organizer was unable to timely produce time.
- 3. There will likely be a supervisoyr issue on this one raised as was a was a
- 4. I am contacting the organizer right now on this.

If it helps, Hirsch and I are able to talk on different issues, we may not necessarily agree, but we can talk without doing poison pen e mails(i.e. like the ones going back and forth on the region 2 case between the GC's office and mcD's)

#### Mike

From: Kobell, Deena E. [mailto:Deena.Kobell@nlrb.gov]

**Sent:** Monday, January 25, 2016 11:05 AM **To:** Mike Healey < <u>mike@unionlawyers.net</u>>

**Subject:** Jo-Dan Madalisse LTD, LLC d/b/a McDonald's and McDonald's USA, as a joint or single employer/Case 04-CA-167947

#### Mike,

We received this new filing from you last week alleging that the Employer discharged (b) (6), (b) (7)(C) on 2015. Is (b) (6), (b) (7)(C) who was previously a (b) (6), (b) at that location? Are you certain of the date? I will need to see in my office to take an affidavit from to proceed. I am available 1/27, 1/28 and 2/1 all day from 8 a.m. until 4 p.m. for this purpose. The deadline for the submission of evidence in this matter is 2/1. Please let me know when

avai	ı	h	

Thanks.

Deena Kobell

Kobell, Deena E. From: "Mike Healey" To:

RE: Organizer is working on getting (b) (6), (b) (7)(C) in (b) (6), (b) (7)(C) are now complicated the (b) (6), (b) (7)(C) is or where it is. Subject:

Friday, February 19, 2016 10:28:00 AM Date:

Of course not. Please do!

#### Deena

**From:** Mike Healey [mailto:mike@unionlawyers.net]

**Sent:** Friday, February 19, 2016 10:17 AM To: Kobell, Deena E. <Deena.Kobell@nlrb.gov>

Subject: RE: Organizer is working on getting (b) (6), (b) (7)(C) in (b) (6), (b) (7)(C)

if this is confirmed yet-not clear how complicated the (b) (6), (b) (7)(C) is or where it is.

Do you mind if I call Joe directly? The Section 2(11) issue is difficult under the facts of these cases, and I will not make an argument that contradicts our position in other cases

#### Mike

From: Kobell, Deena E. [mailto:Deena.Kobell@nlrb.gov]

Sent: Friday, February 19, 2016 7:48 AM To: Mike Healey < mike@unionlawyers.net>

Subject: RE: Organizer is working on getting (b) (6), (b) (7)(C) in (b) (6), (b) (7)(C)

if this is confirmed yet-not clear how complicated the (b) (6), (b) (7)(C) is or where it is.

Mike.

After sending this email last evening, I received Joe Hirsch's response to the (b) (6), (b) (7)(C) charge. As we anticipated, he submitted write-ups signed by (6), (6), (7),(7)(C) as well as schedules showing was the only (b) (6), (b) (7)(C) on duty at various times. I will need to contact to take a (a) (6), (b) (7)(C), (b) (7)(C) regarding this evidence if you elect to proceed with charge. While I cannot share these documents with you without Joe's permission, I can tell you the write-ups contained commentary in the first person, and did not appear as though was merely following orders to write up the individual. I can show them to to ask about them if/when comes back to my office for a (b) (6), (b) (7)(C), (b) (7)(D)

Can you let me know by Monday what you want to do with respect to charge so that I can move the investigation along?

Thanks.

Deena Kobell

From: Kobell, Deena E.

**Sent:** Thursday, February 18, 2016 6:51 PM **To:** 'Mike Healey' < <u>mike@unionlawyers.net</u>>

**Subject:** RE: Organizer is working on getting (b) (6), (b) (7)(C) in (b) (6), (b) (7)(C) . Do not know if this is confirmed yet-not clear how complicated the (b) (6), (b) (7)(C) is or where it is.

Hi Mike,

It was a pleasure chatting with you today. As discussed, please let me know ASAP if you intend to withdraw the recently-filed allegation concerning (b) (6), (b) (7)(C) suspension. In the meantime, as discussed, in the event that you do wish to proceed, I went ahead and sent to email address that provided to me (b) (6), (b) (7)(C) Since it is now a (b) (6), (b) (7)(C), (b) (7)(D) will need to call me to receive the oath before signs it, and then will need to mail it back to me. I have asked to do so by no later than (b) (6), (b) (7)(C).

This will also serve to confirm that you intend to withdraw the allegation concerning alleged reduction in hours. Assuming that is the case, you will need to file a second amended charge (and you can amend out the suspension allegation at the same time should you choose to).

Also, please confirm that you wish to pursue the allegations concerning (b) (6), (b) (7)(C) notwithstanding potential 2(11) status.

Thanks.

Deena Kobell

From: Kobell, Deena E.

**Sent:** Wednesday, February 17, 2016 5:54 PM **To:** 'Mike Healey' < mike@unionlawyers.net >

**Subject:** RE: Organizer is working on getting (b) (6), (b) (7)(C) in (b) (6), (b) (7)(C) Do not know if this is confirmed yet-not clear how complicated the (b) (6), (b) (7)(C) is or where it is.

Mike,

Please call me tomorrow. I will be working from home so you can reach me on my brand new Agency cellphone 202-368-3932. I have (b) (6), (b) (7)(C), (b) (7)(D) ready to go and I want to talk to you about it and about how to get it to along with some evidentiary issues.

Thanks.

Deena Kobell

**From:** Mike Healey [mailto:mike@unionlawyers.net]

Sent: (b) (6), (b) (7)(C)

To: Kobell, Deena E. < Deena. Kobell@nlrb.gov>

Subject: RE: Organizer is working on getting (b) (6), (b) (7)(C) in (b) (6), (b) (7)(C) Do not know if this is confirmed yet-not clear how complicated the (b) (6), (b) (7)(C) is or where it is.

Just got out of hearing.

- 1.Paystubs. I understand reduction in hour cases are difficult on a good day and we do not have sufficient information to proceed on that part of the charge.
- 2.Today thank you for making yourself available. I am so sorry about the screw up (b) (6),

I will call you tomorrow. I am on the road today, on my way to Erie for bargaining right now.

Sent from my Verizon Wireless 4G LTE smartphone

----- Original message -----

From: "Kobell, Deena E." < Deena. Kobell@nlrb.gov >

Date: (b) (6), (b) (7)(C) (GMT-05:00)

To: Mike Healey < mike@unionlawyers.net >

Subject: RE: Organizer is working on getting (b) (6), (b) (7)(C) in (b) (6), (b) (7)(C) not know if this is confirmed yet-not clear how complicated the (b) (6), (b) (7)(C) is or where it is.

I have affidavits with , starting at I will continue with until those other parties get here but it is not fair to ask them to wait if they show up on time. Also, has to leave at anyway. I do not know how long I will need with but you have to support the suspension and the 8(a)(4) allegation. I doubt that can be done in 20 minutes, so may have to come back.

Also, I saw that you gave me three paystubs for from (b) (6), (b) (7)(C) . As you know, these reduction in hours allegations are difficult to prove. I had asked for the last six months of paystubs and I really need that in order to evaluate whether hours were reduced. Please get them to me ASAP.

Deena

From: Kobell, Deena E.

Sent: (b) (6), (b) (7)(C)

To: 'Mike Healey' < mike@unionlawyers.net >

Subject: RE: Organizer is working on getting (b) (6), (b) (7)(C) in (b) (6), (b) (7)(C) . Do not know

if this is confirmed yet-not clear how complicated the (b) (6), (b) (7) (C) is or where it is.

Mike,

Just an FYI, it is (b) and they are not here yet.

Deena

From: Mike Healey [mailto:mike@unionlawyers.net]

Sent: (b) (6), (b) (7)(C)

To: Kobell, Deena E. < Deena.Kobell@nlrb.gov>

Subject: RE: Organizer is working on getting (b) (6), (b) (7) (C) in (b) (6), (b) (7) (C) . Do not know if this is confirmed yet-not clear how complicated the (b) (6), (b) (7) (C) is or where it is.

I just got the message from the charge for another suspension after the filing of the initial charges would be the focus see my January 19 e mail and the attachments to that including photos of another worker without a hair net.

the (b) (6), (b) (7)(C) can verify efforts around the hair net. They have to leave to go to the (b) (6), (b) (7)(C) or so

I will be on the road most of the day on cases but can be reached on my cell 412 760 0342 or by e nail

Sent from my Verizon Wireless 4G LTE smartphone

----- Original message -----

From: "Kobell, Deena E." < Deena. Kobell@nlrb.gov>

Date: 02/16/2016 7:00 PM (GMT-05:00)

To: Mike Healey < mike@unionlawyers.net >

Subject: Re: Organizer is working on getting (b) (6), (b) (7)(C) in (b) (6), (b) (7)(C) not know if this is confirmed yet-not clear how complicated the (b) (6), (b) (7)(C) is or where it is.

Ok. I will be there.

Sent from Outlook Mobile

On Tue, Feb 16, 2016 at 3:59 PM -0800, "Mike Healey" < mike@unionlawyers.net > wrote:

## NXGEN <u>Action</u> Slip

	. N	M-D	Towns I is a	107047		
Case Name: Jo-Dan MadAlisse LTD, LLC d/b/a McDonald's		Case Number: 4-CA-167947				
Age	nt:Reese		Supervisor: Maier	CATEGORY: 3		
X W	check the appropriate action Withdrawal Approval – Forward with recomme Advice Issuance Action - Forward with draft Deferral Issuance - Forward with draft letter Dismissal Issuance - Forward with draft letter Settlement Approval - Forward with draft sett Complaint - Forward draft complaint		2)Check if partial	(3) Mark all allegation types that apply, as follows: W=withdraw not adjusted; X=adjusted C =allegation type in Complaint ✓ = allegation type deferred D =dismissed not adjusted; A=adjusted S =allegation type settled		
<u>Lis</u> t	List RELATED Cases if any:					
INFORMATION TO CHARGING PARTY ON REASONS FOR PROPOSED DISMISSAL:  Before the charge is dismissed, have you:  (1)Told the CP why the charge would be dismissed, absent withdrawal?YesNo (2)Give the CP an opportunity to withdraw?YesNo (3)Absent withdrawal, did you solicit a short-form dismissal letter?YesNo (4)Did the CP agree to: (a)Withdraw the charge? OR (b)Accept a short-form dismissal letter?  IF YOU DID NOT SOLICIT A WITHDRAWAL REQUEST OR SHORT-FORM DISMISSAL LETTER, PLEASE EXPLAIN BELOW WHY YOU DID NOT DO SO:  REASON:						
IF P	ARTIAL DISPOSITION, INDICATE:					
	tions withdrawn or dismissed:8a1		Sections remaining:8a1			
			<u> </u>			
	8(a)(1) Coercive Actions (Surveillance, etc.) Coercive Rules Coercive Statements (Threats, Promises of	dealing)  Refusal to Furnish In  Refusal to Recogniz  Repudiation/Modific	e	Statements		
	Benefits, etc.)  Concerted Activities (Relaliation, Discharge, Discipline)  Denial of Access	Repudiation/Modification of Contract- (Sec 8(d)/Unilateral Changes) Shutdown or Relocate (e.g. First National Maint.) Subcontract Work		8(b)(4)(C):  Law Suits/Grievances Picketing		
	Discharge of Supervisor (Parker-Robb)		o)(1)(A):	Statements		
	Interrogation (Including polling)		Statements & Violence	04.742		
	Lawsuits Weingarten	Denial of Access	a characa(fines)	8(b)(4)(D):		
	8(a)(2):	Discipline (including Harassment	g charges/fines)	All Allegations		
	Assistance	Duty of Fair Represe	entation, including	8(b)(5):		
	Domination	Superseniorit	y, denial of access	All Allegations		
	Unlawful Recognition	Hiring Hall		<b>9</b> / <b>k</b> 3/ <i>(</i> 5).		
	8(a)(3):	Picketing/Strike Act Rules: Coercive	ions	8(b)(6): All Allegations		
	Changes in Terms & Conditions of	Union Dues and/or M	Memhershin related	All Allegations		
	Employment	(including ac		8(b)(7)(A):		
V	Discharge (Including Layoff & Refusal to	(	<i>5</i> /	Other Allegations		
	Hire (Not Salting))		b)(1)(B):			
	Discipline	Funds Contribution	Related	8(b)(7)(B):		
	Lockout Refusal to Consider/Hire Applicant (Salting	Lawsuits		Other Allegations		
	only)	Other Allegations	Violongo	8(b)(7)(C):		
	Refusal to Hire Majority	Statements/Threats/	v ioience	Other Allegations		
	Refusal to Reinstate Ee/Striker (e.g. Laidlaw)	S	3(b)(2):	Other I megations		
	Retaliatory Lawsuit	Hiring Hall Related	\~,\ <del>~</del> ,\ <del>~</del> ,\			
	Shutdown or Relocate/Subcontract Unit Work	Lawsuits		8(e):		
	Union Security Related Actions	Union Security Rela	ted	All Allegations against a Labor Organization		
	8(a)(4): Changes in Terms & Conditions of			All Allegations against an Employer		
	Employment		B(b)(3):	8(g):		
	Discharge (including Layoff and Refusal to	Refusal to Bargainin Surface Barga	g/Bad Faith Bargaining or	All Allegations		
	Hire)	Refusal to Furnish In		REMEDIES SOUGHT		
	Discipline	Failure to Sign Agre		AFFIRMATIVE ACTIONS		
	Refusal to Reinstate Ee Striker			BACKPAY AND EE REINSTATMENT		
	Shutdown or Relocate/Subcontract6 Unit	8(l	b)(4)(A):	FEES, DUES, FINES REFUNDED		
	Work	Lawsuits/Grievances	S	RESTORATION OF RIGHTS		
	<b>2</b> / \/ <b>2</b>	/Handbillin	ıg	REMEDY SOUGHT/ENHANCED		
	8(a)(5)	Statements		REMEDY ENHANCED REMEDIES		
	Alter Ego Failure to Sign Agreement		b)(4)(B):	SPECIFIFY ENHANCED REMEDIES HERE:		
	Refusal to Bargain/Bad Faith Bargaining	Law Suits/Grievance				
	(including surface bargaining/direct	Picketing/Handbillin	ng			

From: <u>Dunham, Geoffrey</u>

To: Kobell, Deena E.; Maier, Harold A.

Cc: Reese, Noelle M.

Subject: RE: FIR Rec Approval of Withdrawal in Jo-Dan MadAlisse LTD, LLC d/b/a McDonald"s, 4-CA-167947

**Date:** Tuesday, March 22, 2016 5:27:59 PM

Deena, thank you for the clarification on the Union's (b) (6), (b) (7)(C) position. (b) (5)

It is ok to process the

w/d in the above case. Geoff

From: Kobell, Deena E.

Sent: Monday, March 21, 2016 6:57 PM

To: Maier, Harold A. <Harold.Maier@nlrb.gov>; Dunham, Geoffrey <geoffrey.dunham@nlrb.gov>

Cc: Reese, Noelle M. <Noelle.Reese@nlrb.gov>

Subject: RE: FIR Rec Approval of Withdrawal in Jo-Dan MadAlisse LTD, LLC d/b/a McDonald's, 4-CA-

167947

Geoff,

I just wanted to clarify our understanding of the Union's position with respect to its

(b) (5), (b) (6), (b) (7)(C)

In our Region, the Union has consistently taken the position that Shift Managers are 2(11)s as well as agents for purposes of inferring knowledge and for liability for 8(a)(1) conduct. In (b) (5), (b) (6), (b) (7)(C)

As to the specific evidence in this case, Joe Hirsch provided three write-ups signed by the most recent of which was dated / 15. The write-ups contained commentary in the first person, and did not appear as though was merely following orders to write up the

individual. (b) (5), (b) (6), (b) (7)(C)

(b) (5), (b) (6), (b) (7)(C)



Deena

From: Maier, Harold A.

Sent: Monday, March 21, 2016 4:57 PM

To: Dunham, Geoffrey < geoffrey.dunham@nlrb.gov >

Cc: Kobell, Deena E. < Deena.Kobell@nlrb.gov>

Subject: FW: FIR Rec Approval of Withdrawal in Jo-Dan MadAlisse LTD, LLC d/b/a McDonald's, 4-CA-

167947

Hi,

Region 2 coordinates these so I'd like to get your blessing before I (b) (5)

Thanks,

Harry

From: Reese, Noelle M.

Sent: Monday, March 21, 2016 4:44 PM

**To:** Maier, Harold A. < <u>Harold.Maier@nlrb.gov</u>> **Cc:** Warren, Renai J. < <u>Renai.Warren@nlrb.gov</u>>

Subject: FIR Rec Approval of Withdrawal in Jo-Dan MadAlisse LTD, LLC d/b/a McDonald's, 4-CA-

167947

Harry,

Here are:

FIR Recommending Withdrawal

#### NxGen Action Slip

### Oral withdrawal request

I have asked Renai to assign someone to prepare a withdraw letter in Katrice's absence, but since it's late in the day, I haven't heard back who will be preparing it. I wanted to send it up to you today since I'll be gone the rest of the week.

Thank you,

Noelle M. Reese

Noelle M. Reese Senior Field Attorney National Labor Relations Board, Region 4 615 Chestnut Street Philadelphia, PA 19106 215-597-0729 fax 215-597-7658 Noelle.Reese@nlrb.gov Case Name: Jo-Dan MadAlisse LTD, LLC d/b/a McDonald's and McDonald's USA, as a joint

or single employer

Case No.: 04-CA-167947

Agent: FA Reese as of March 14, 2016

### **CASEHANDLING LOG**

Date	Person Contacted	Method of Contact	Description of Contact or Activity
3/21/16	Healey	phone	He withdrew the charge and authorized w/d on an oral basis. The charge involves who is a an oral basis and Union is claiming this same job title is a 2(11) supervisor in other pending cases and wants to be consistent.



# UNITED STATES GOVERNMENT NATIONAL LABOR RELATIONS BOARD

REGION 04 615 Chestnut St Ste 710 Philadelphia, PA 19106-4413 Agency Website: www.nlrb.gov Telephone: (215)597-7601 Fax: (215)597-7658

March 23, 2016

Joseph A. Hirsch, Esquire Hirsch & Hirsch One Belmont Avenue 8th Floor, Suite 8001 Bala Cynwyd, PA 19004

Doreen S. Davis, Esquire Veronica Couzo, Esquire Michael S. Ferrell, Esquire Jones Day 77 West Wacker Drive Suite 3500 Chicago, IL 60601-1701

Re: Jo-Dan MadAlisse LTD, LLC d/b/a McDonald's and McDonald's USA, as a

joint or single employer Case 04-CA-167947

#### Ladies and Gentlemen:

This is to advise you that I have approved the withdrawal of the charge in the above matter.

Very truly yours,

/s/ Harold A. Maier

HAROLD A. MAIER Acting Regional Director

cc: (b) (6), (b) (7)(C)

Jo-Dan MadAlisse LTD, LLC d/b/a McDonald's 3137 Broad Street Philadelphia, PA 19132 Ms. Gloria Santona McDonald's USA One McDonald's Plaza Oak Brook, IL 60523

### (b) (6), (b) (7)(C)

Pennsylvania Workers Organizing Committee (Project of the Fast Food Workers Committee) 1706 Race Street, 3rd Floor Philadelphia, PA 19103-1200

Michael J. Healey, Esquire Healey & Hornack, P.C. 247 Fort Pitt Boulevard, 4th Floor Pittsburgh, PA 15222